



Family Practice Center, Inc.  
 365 S Crownhill Rd  
 Orrville, OH 44667

Over →

## Patient Satisfaction Survey



Please check the box that describes how you feel we are doing	Great	Good	OK	Fair	Poor
<b>Ease of Getting Care:</b>					
Ability to get in to be seen					
Hours Center is open					
Convenience of Center's location					
Prompt return on calls					
<b>Waiting:</b>					
Time in waiting room					
Time in exam room					
Waiting for tests to be performed					
Waiting for test results					
<b>Provider:</b>					
Listens to you					
Takes enough time with you					
Explains what you want to know					
Gives you good advice and treatment					
<b>Nurses and Medical Assistants:</b>					
Friendly and helpful to you					
Answers your questions					
<b>Front Staff:</b>					
Friendly and helpful to you					
Answers your questions					
<b>Payment:</b>					
What you pay					
Explanation of charges					
Collection of payment/money					
<b>Facility:</b>					
Neat and clean building					
Ease of finding where to go					
Comfort and safety while waiting					
Privacy					
<b>Confidentiality:</b>					
Keeping my personal information private					
The likelihood of referring friends and relatives to us:					
Do you consider this center your regular source of care?	Yes _____		No _____		

**Please answer the following questions:**

What was one thing that we did very well? \_\_\_\_\_

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Was there anything about your visit that caused you frustration?

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Please list any staff members that you would like to give special recognition: \_\_\_\_\_

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Other comments/suggestions: \_\_\_\_\_

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We invite you to include your name and contact number for personal follow up. To talk personally with our Administrator, please call our office at (330) 682-3075 ext. 209.

Name (Optional): \_\_\_\_\_

Phone #: \_\_\_\_\_

*Thank you for taking time to complete this survey!*